

# Quick Look: Introducing the Form

Hospitals in Toronto have started collecting more information about patients

Finding out who our patients are to provide **quality care**

Voluntary

Information visible to healthcare team and protected

**Contact info:**  
*[insert contact info for support]*

## What to say when HANDING OFF FORM

- While you wait, we have some questions you can start answering
- You can bring the form back with you when we call your name
- Here's a brochure for more information

## Instructions for when patient brings back form

- If complete: Enters this information with client and double checks for missing data
- If unfinished: Check for questions with missing data
- Ask: Do you have any questions?

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# INTRODUCTION: 3 KEY MESSAGES

## Purpose

- Find out who we serve
- Identify patient needs
- Understand patient experiences and outcomes

## Voluntary

- The questions are voluntary
- You can choose 'prefer not to answer' to any/all questions
- Your response will not affect your care

## Visible

- Information will be visible to the team taking care of you
- This information is protected like all your health care information
- If used in research, data will be combined with data from all other patients and no one will be able to identify any patient

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