



## From Collection to Action: Using Demographic Data in Patient and Client Care

## **Guest Speakers**



NANCE MCCLURE, J.D. Chief Operating Officer, HealthPartners Care Group

As chief operating officer, Nance works in partnership with the co-executive medical directors and is responsible for administrative leadership of the HealthPartners Care Group, a multispecialty group practice with 1,800 physicians, 55 clinic locations and 8 hospitals throughout the Minneapolis/St. Paul metropolitan area and Western Wisconsin.

Nance has a unique perspective of health care having been in purchaser, health plan and care delivery roles. She joined HealthPartners in 1994 as vice president for specialty and hospital contracting. She was responsible for the negotiation and administration of contracts with specialty providers, hospitals and other institutions. Prior to that Nance served the State of Minnesota as deputy commissioner for labor relations and compensation. While with the State, she was a health care purchaser, and was very involved in designing the first tiered product developed by Minnesota.

Nance holds a juris doctor, and a bachelor of science degree from the University of Minnesota.



MIRANDA SAROLI, MES

Research Assistant, Access Alliance Multicultural Health and Community Services Miranda is the Research Assistant with the Community Based Research Department of Access Alliance Multicultural Health and Community Services in Toronto. She holds a Master's degree from the Environmental Studies program at York University, and is passionate about working on the social determinants of health and improving the health of marginalized populations.

Miranda's specialty is on Realist Evaluation policy and practices within complex healthcare organizations. She has conducted a comprehensive evaluation Audit for the programs and services of the agency, and in 2017/18, she coordinated a provincial project around building organizational capacity for health equity.



NEIL MENTUCH, BA (ITEC), CPHIMS

Data Management Coordinator, Access Alliance Multicultural Health and Community Services As the Data Management Coordinator with Access Alliance Multicultural Health and Community Services, Neil is responsible for providing statistical data for operational reports and supporting informed decision-making. He has been involved with Measuring Health Equity since the project first engaged with CHCs and played a key role in developing a strategy to capture and report the new indicators in their Electronic Medical Record.

Neil holds a bachelor degree from the ITEC program at York University, a graduate certificate from the Health Informatics program at George Brown College and is one of Canada's 285 Certified Professionals in Healthcare Information Management Systems.







ASWITA TAN-MCGRORY, MBA, MSPH

Deputy Director, The Disparities Solutions Center In her role as Deputy Director at the Disparities Solutions Center, Aswita works with internal and external partners on guidance on collecting race, ethnicity, language and other social determinants of health data; developing disparities dashboards that stratify quality measures by race, ethnicity, and language; and developing recommendations for data collection in pediatric patients. Aswita currently serves on the MA Executive Office of Health and Human Services' Quality Measurement Alignment Taskforce.

Aswita also oversees the Disparities Leadership Program, an executive-level leadership program on how organizations can address racial and ethnic disparities and she has worked more than 170 organizations on strategies for getting leadership buy-in, data collection, developing dashboards and developing diversity initiatives. Aswita also travels across the country to speak to organizations about how race, ethnicity, and language impact the quality of care.

Aswita serves on several executive committees, including the MGH Diversity Committee, the MGH Executive Committee on Community Health and the Partners Health Equity and Quality Committee. In addition, she sits on the board of the Massachusetts Public Health Association.

Her interests are in providing equitable care to underserved populations and she has over 20 years of professional experience in the areas of disparities, maternal/child health, elder homelessness, and HIV testing and counseling. She received her Master of Business Administration from Babson College and her Master of Science in Public Health, with a concentration in tropical medicine and parasitology, from Tulane University School of Public Health and Tropical Medicine. Aswita is a Returned Peace Corps Volunteer where she spent 2 years in rural Nigeria, West Africa, on water sanitation and Guinea Worm Eradication projects.

She received a YMCA Achievers award in 2017 for community service and professional achievement, and in 2016 was selected as a Pioneer as part of a groundbreaking initiative Children's Wellbeing initiative by Ashoka Changemakers and the Robert Wood Johnson Foundation.