

Quick Look: Purpose of Data Collection

Toronto Central LHIN has started collecting more information about patients in hospital and CHCs.

Now, they would like to collect from Home and Community Care clients. Thus, they are conducting a 1 month pilot at Circle of Care

Find out who our clients are to provide **quality care**



Voluntary



Information only visible to interviewer and protected

Contact info:

Sinai Health System Health Equity Office

Phone: 416-461-8252 x2360

What to say when DIRECTLY ASKING QUESTIONS

We have some additional questions here [laminated Qs]....

As part of a 1 month pilot from the Toronto Central LHIN, we are collecting demographic data from our clients. The purpose is to know who we serve, provide quality care and bring best outcomes to all clients.

Note this is completely voluntary and Prefer not to answer is an option. Not answering will not affect your care.

This information is confidential and will only be visible to myself and protected like any other health information. For the purpose of the pilot, your data will be added with other clients' data and will remain anonymous.

We'll go through these questions together. You can answer using numbers instead of words.

INTRODUCTION: 3 KEY MESSAGES

Purpose

- Find out who we serve
- Identify clients needs
- Understand client experiences and outcomes

Voluntary

- The questions are voluntary
- You can choose 'prefer not to answer' to any/all questions
- Your response will not affect your care

Visible

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What to say when ASKING QUESTIONS VIA PHONE INTERVIEW

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